

CHERRY SECURITY COMPANY LTD.  
GENERAL TERMS AND CONDITIONS OF SALE

The below listed terms and conditions of sale shall apply to all contracts between the seller and the customer or the customer's agent. No variation of these terms and conditions shall be entered into nor become effective unless agreed in writing and signed by Cherry Security Company Ltd.

**DEFINITIONS.**

- A. The customer / purchaser shall mean yourselves or agent acting on your behalf.
  - B. The seller shall mean Cherry Security Company Ltd or CSC Ltd as referred to below.
  - C. The materials shall mean cables, piping, trunking electrical accessories and other such items that may be required to undertake / complete the contract / installation.
  - D. The goods shall mean the equipment as specified within the drawings, specification, quotation or estimate.
  - E. Estimate means a non fixed monetary amount that is subject to change based upon actual site or installation requirements to undertake or complete the contract / installation.
  - F. Quotation means a fixed monetary amount based upon an agreed specification / drawing. Additional works or materials will only be undertaken with the customer's written consent and agreement to pay the additional cost.
1. Payment of the total contract price shall be in two equal sums. The first payment being a 50% deposit due on the date of order with the second payment due on the date of installation / completion. These payments apply to all contracts unless specified otherwise in our quotation / estimate.
  2. CSC Ltd reserves the right to charge interest at 2.5% per month or part thereof on any sum outstanding for more than seven days following the installation date / supply of the goods. Any minor adjustments to the goods / installation that may or may not be necessary thereafter shall not in themselves be deemed sufficient reason for withholding payment of any part of the sum outstanding.
  3. Upon signing by the customer or his agent the seller's acceptance of quote / estimate document, a binding contract will be created in respect of the order details, and the deposit plus value added tax at the prevailing rate becomes payable. The contract shall not be subject to cancellation by the customer, although the seller CSC Ltd reserves the right to cancel such contract within fourteen days by refunding all monies paid by the customer.
  4. The customer's deposit is non refundable if the order is cancelled by the customer after the seller CSC Ltd has ordered any item specifically relating to the customer's order and the seller has or will incur costs in preparing that order.
  5. The seller CSC Ltd will ensure that the installation will be completed within a reasonable period of time and will endeavour to keep the customer informed of any material developments that may affect the final installation. Time shall not be the essence in respect of the completion of the order by the seller. While the seller CSC Ltd will endeavour to make every reasonable effort to execute the order within any given approximate time scale, the seller CSC Ltd will not be liable for delays caused by circumstances beyond the seller's direct and reasonable control. Examples of such are: strikes, civil actions, failure of couriers, transportation companies to deliver goods on time, foul weather, illness, accidents, terrorism, and acts of God. CSC Ltd will not enter nor be bound by any contract that places any financial penalty upon itself.
  6. By entering into a contract with CSC Ltd, the customer or his agent grants access onto their property to both CSC Ltd and / or its agents to carry out the installation / delivery of goods and also to carry out minor adjustments as may be required both during the installation and within a reasonable time after the installation. By entering into a contract with CSC Ltd the customer grants licence to CSC Ltd and / or its agents to enter the customer's property for the removal of the installed goods if the customer fails to pay all sums due as agreed in the quote, estimate or request for additional works.
  7. Unless agreed in writing all goods / materials delivered to the customer's premises shall be at the customer's risk, but ownership and title of goods / materials shall remain with CSC Ltd. until the customer has paid in full the written agreed amounts.
  8. The installation is guaranteed for parts and labour for one year from the date of completion. This guarantee does not cover damage caused by misuse, accident, terrorism, tampering, neglect, impact, natural causes or acts of God. The seller CSC Ltd shall under no circumstances be liable for any consequential loss hereunder. This guarantee in no way affects your statutory rights.
  9. The fitting of security hardware / systems is meant as both a visual and physical deterrent and in no way does it guarantee against any actual or attempted unlawful entry, neither does it guarantee that criminal / accidental damage will be prevented. It is the customer's responsibility to ensure that any local authority guidelines are complied with in regard to any proposed installation or alteration. The customer shall advise CSC Ltd in writing of any health and safety issues or the presence of hazardous substances or installations that are present on the site, be such hazard either above or below ground. CSC Ltd will endeavour to work safely at all times and take reasonable steps to eliminate or minimise any hazards.